



DSI On-Site Support

Designed Security Incorporated offers on-site commissioning and technical support.

Commissioning / One year extended warranty:

- This service provides factory certification of new installations, and assures our customers their turnstiles have been installed and configured to factory specification.
- All turnstiles must be installed and wiring must be completed before commissioning tech arrives on site. After the completed inspection and only after the manufacturer's specifications have been met, a Commissioning Certificate will be issued and a fourth year will be added to the manufacturer's warranty.
- Instructions are provided covering operation, cleaning, and user training.

On-site support:

- Technicians trained in upgrading, diagnosing, and maintaining DSI turnstiles will assist the integrator/end user to quickly resolve any issues, while best providing for their customer's needs.
- Technicians also provide on-site training for technicians, users, guards and cleaning crews.

LEAD TIME: 4 to 6 Weeks after receipt of order and scheduling

For further information regarding these services, please call DSI customer support department at 1-800-272-3555.